

Privacy Policy TP Tuned Homepage

Version: 21 October 2019

What information we collect about you

We collect and use the following personal data when you visit the TP Tuned homepage:

- When you complete the webform: we collect your name and email address.
- We do not use cookies, except for one that secures the webform. You can set your browser to not accept cookies.

How we use information we collect

Below are the specific purposes for which we use the information we collect about you.

- When you complete the webform: we use the information to respond to your request. We may also send promotional communications.
- We may use collective learnings about how people use our homepage to troubleshoot and to identify trends, usage, activity patterns and areas for integration and improvement of the homepage.
- Where required by law or where we believe it is necessary to protect our legal rights, interests and the interests of others, we use information about you in connection with legal claims, compliance, regulatory, and audit functions, and disclosures in connection with the acquisition, merger or sale of a business.
- If you are an individual in the European Economic Area (EEA), we collect and process information about you only where we have legal bases for doing so under applicable EU laws. This means we collect and use your information only where:
 - It satisfies a legitimate interest (which is not overridden by your data protection interests), such as for research and development, to market and promote TP Tuned and to protect our legal rights and interests;
 - You give us consent to do so for a specific purpose; or
 - We need to process your data to comply with a legal obligation.
- If you have consented to our use of information about you for a specific purpose, you have the right to change your mind at any time, but this will not affect any processing that has already taken place.

How we share and secure information we collect

We are not in the business of selling personal data to advertisers or other third parties. We only share information we collect about you in the ways discussed below.

- We use a trusted third party to store the data. This third party and our staff will access your information only to perform tasks in compliance with this Privacy Policy, and we'll remain responsible for their handling of your information per our instructions.
- We may disclose your information to third parties if we determine that such disclosure is reasonably necessary to (a) comply with the law; (b) prevent fraud or abuse; (c) protect TP Tuned, our clients or the public from harm or illegal activities; or (d) protect our property rights.

- If we are involved in a reorganisation, merger, acquisition or sale of our assets, your information may be transferred as part of that transaction. We will notify you (for example, via a message to your email address) of any such deal and outline your choices in that event.
- While we implement safeguards designed to protect your information, no security system is impenetrable and due to the inherent nature of the internet, we cannot guarantee that data, during transmission through the internet or while stored on our systems or otherwise in our care, is absolutely safe from intrusion by others. We have a team dedicated to keeping your information secure and testing for vulnerabilities.

How to access and control your information

We'll retain your personal data for as long as we need it to provide you with information. You have certain choices available to you when it comes to your personal data. Below is a summary of those choices, how to exercise them and any limitations. We will respond to requests about this within a reasonable timeframe.

- You have the right to request a copy of your information, to object to our use of your information, to request the deletion or restriction of your information, or to request your information in a structured, electronic format. Below, we describe the tools and processes for making these requests.
- You may ask us to update your information. You may ask us to stop accessing, storing, using and otherwise processing your information. Where you gave us consent to use your information for a limited purpose, you can contact us to withdraw that consent, but this will not affect any processing that has already taken place at the time.
- You may opt out of receiving e-mail communications from us by contacting us at info@tptuned.com.
- Browser-based cookies can be disabled through cookie-controls in the relevant browser.
- Send "Do Not Track" Signals: Some browsers have incorporated "Do Not Track" (DNT) features that can send a signal to the websites you visit indicating you do not wish to be tracked. Because there is not yet a common understanding of how to interpret the DNT signal, www.tptuned.com currently does not respond to browser DNT signals. You can use the range of other tools we provide to control data collection and use, including the ability to opt out of receiving marketing from us as described above.
- Data portability is the ability to obtain some of your information in a format you can move from one service provider to another (for instance, when you transfer your mobile phone number to another carrier). Depending on the context, this applies to some of your information, but not to all of your information. Should you request it, we will provide you with an electronic file of your basic account information.

How we transfer information we collect internationally

We collect information globally and primarily store that information in Europe. We may transfer, process and store, with your prior consent, information outside Europe. When we transfer personal data to other locations, we make use of the EU-US and Swiss-US Privacy Shield Frameworks, European Commission-approved standard contractual data protection clauses, binding corporate rules for transfers to data processors, or other appropriate legal mechanisms to safeguard the transfer, processing or storage.



Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our homepage. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Contact us

If you have questions or concerns about this Homepage Privacy Policy, please contact us at info@tptuned.com.